## BEFORE THE FORUM

### FOR REDRESSAL OF CONSUMER GRIEVANCES

# IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the day of 23<sup>rd</sup> January 2018 In C.G.No:201/ 2016-17/Nellore Circle

### Present

Sri. A. Jagadeesh Chandra Rao

Sri. A. Sreenivasulu Reddy

Sri. D. Subba Rao

Sri. Dr. R. Surendra Kumar

Chairperson

Member (Finance)

Member (Technical)

**Independent Member** 

Between

Smt G.V.Sailaja, W/o G.V.Venkateswarulu D.No:08-39-4A,

4<sup>th</sup> line

Vaikuntapuram

Kavali,

Nellore - Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Buchi Reddy Palem

2. Assistant Engineer/O/Dagadarthy

3. Assistant Divisional Engineer/O/Buchi Reddy Palem

Respondents

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### ORDER

- Smt G.V.Sailaja W/o Venkateswarulu of Vaikuntapuram , Kavali , Nellore –Dist has
  presented a complainant before this Forum during the Vidyut Adalat conducted at Kavali on
  03.11.2016. The complainant in her complaint represented to transfer the Category of her
  services from category II to III as per the tariff orders issued by Hon'ble APERC for the
  year 2016-17.
- 2. The Respondent No.2 in his written submission has explained that the Sc.No:3241219000962 and 3241219000951 are being used for poultry purpose and hence the category of services have been changed from Cat-II to Cat-III and thus resolved grievance of the complaint.
- 3. In as much as has been resolved by the Respondents the complaint disposed off in favour of the complainant.

ESPATCHED 18

C.G.No:201/2016-17/Nellore Circle

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If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup>Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, 23<sup>rd</sup> day January 2018.

Sd/-

Sd/-

Sd/-

Sd/-

Member (Finance)

Member(Technical)

Independent Member

Chairperson

Forwarded By Orders

Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.